



Ty Melville



5, Windflower Close, St Mellons, Cardiff, Glamorgan, South Wales CF3 0JG

Terms and Conditions

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- 1. Payments.** With each reservation a non-refundable DEPOSIT of 25% is required. On receipt of your completed reservation form and deposit, the accommodation will be reserved. Our confirmation of holiday reservation will then be forwarded to you by e-mail detailing all the relevant information concerning the accommodation together with our official receipt for the deposit received.
The balance of the rental fee should be paid to the Owners, a minimum of FOUR WEEKS, before commencement of the holiday. IF AN APPLICATION IS MADE FOR ACCOMMODATION TO BE TAKEN UP WITHIN FOUR WEEKS THE FULL RENTAL FEE WILL BE REQUIRED AT THE TIME OF THE RESERVATION APPLICATION. We the Owners reserve the right to refuse or cancel any reservation without being under obligation to assign any reason and will accept no liability in respect of the refusal and cancellation, but shall refund any monies paid by the visitor in respect of such reservation.
- 2. Reservations.** Reservations will be accepted from Saturday to Saturday. To arrange a reservation please contact the Owners - Paul or Anne Eyles on [01202 300883](tel:01202300883) or by e-mail on info@tymelville.co.uk (please refer to point 1 above for deposit details). No reservation will be accepted from any person, under 18 years of age. It is important that these CONDITIONS are read carefully and understood.
- 3. Rental Terms.** The rental terms for Ty Melville (our 1 bedroom – Adults only Bungalow) Self catering accommodation are quoted by season. (Prices on application) All prices quoted are subject to alteration without notice. Prices start from £450 per week.
- 4. Bed Linen.** Visitors are required to bring their own sheets, Duvet covers, pillow cases and towels. ALL OTHER BEDDING IS PROVIDED. Under no circumstances will visitors be allowed to sleep in the bed without adequate bed linen.
- 5. Pets & Children.** Unfortunately Pets and children are unacceptable.
- 6. Personal Insurance Cover.** Visitors are strongly advised to arrange insurance cover against personal loss. The use of the accommodation is at the visitors risk and no liability will be accepted by the Owner for injury to occupants, loss or damage of belongings. Your insurance company will be pleased to advise you.
- 7. Collection of Keys & Notification of Arrival.** Visitors are required to CONTACT the Owners at least FOUR WEEKS before arrival date to: (a) Request where keys are to be obtained from and (b) to advise estimated time of arrival. Loss of keys will incur a charge equivalent of that to change the locks and obtain new keys, payable by the applicant. All keys must be returned to the representative on departure of your Holiday. If visitors become locked out during their holiday, there will be a call out fee for a representative to visit the property and regain access. (£10 charge will be made during the hours of 9.00a.m. – 5.30.p.m. Mon – Fri, £25 charge will be made thereafter PAYABLE ON ARRIVAL).



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- 8. Arrival & Departure.** Visitors must clearly understand that the accommodation will NOT BE AVAILABLE UNTIL 4.00p.m. on the arrival date. On the day of departure the visitor must arrange to leave NO LATER THAN 10.00a.m.
Please note: That if you do have problems when you arrive your first point of contact should be the Owners of the property.
- 9. Breakages and Cleanliness.** The accommodation is made available for letting on the clear understanding that it is left in a THOROUGHLY CLEAN AND TIDY CONDITION at the time of vacating by the visitor. The visitor must also ensure that ALL SURPLUS FOOD AND DRINK, etc. Are disposed of and ALL WASTE IS REMOVED from the premises. The visitor will be held responsible for any damage or breakages that occur and such incidents must be reported to the Owners and the required compensation paid before departure. If any breakages or damage are not reported to the Owners, or the property not left thoroughly clean and tidy, an invoice will be sent to the applicant, which must be paid within 7 days. Failure to do so may result in legal proceedings.
- 10. Gas & Electricity.** Gas and Electricity are inclusive in the terms. Central heating installed on the premises will not normally be on during the period between 1st May and 30th September. Adequate alternative appliances will be available.
- 11. Contract.** The Owners reserve the right, at their absolute discretion, to refuse or cancel any reservation or any arrangements made, without being under obligation to assign any reason therefore. In such event no liability in respect of the refusal or cancellation shall fall upon the owner save only that they shall refund to the Occupier the monies already paid by him or her in respect of such reservation. The visitor and his/her party have the right to occupy the accommodation for the purpose of a **Holiday only** and are not protected tenancies under the Rent Acts. It is not permissible to assign, let, part with possession of the accommodation, nor allow any other person, other than those named on the booking form received to occupy the accommodation.
- 12. Cancellation Policy.** If it becomes necessary to cancel for whatever reason, you are still liable for the FULL TERMS – Unless we are successful in re-letting the accommodation. The Cancellation Policy will come into being where the visitor is unable to fulfil the holiday commitment due to: Death, accidental bodily injury, illness, Jury service, witness call. Pregnancy, compulsory quarantine or unemployment through redundancy, after the date of booking and prior to the commencement date of the holiday. In these events the owner will re-let the property, if this is possible. We appreciate that genuine circumstances may cause you to cancel your holiday. Equally please understand that we begin to incur additional administration costs as soon as your reservation has been received, hence all cancellations will incur the following charges.



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Days prior to arrival

More than 60 days before arrival
60 – 28 days before arrival
Less than 28 days before arrival

Administration Charge

A deduction of 10% of the deposit only
A deduction of 30% of the deposit only
A deduction of 100% of the deposit.

Contd...12.

Should it be necessary to cancel, please inform the Owners, Paul & Anne Eyles, by telephone, but confirm IN WRITING as soon as possible, supported by Doctors/Employers... letter. If no notification of cancellation is made to the owners, the person responsible for the booking will be liable for the BALANCE of the rental fee due to the owners.

We recommend you take out insurance to cover this eventuality, the company we recommend is:
Rothwell & Towler - Guest First UK Holiday Insurance.

For further information:

Telephone 0845 90 80 101 and Quote reference No: AB44

Accuracy of Printed Matter

While every possible care is taken in preparation of the details printed, the visitor will fully appreciate that the human element cannot be disregarded and the Owners will not accept any liability for any loss incurred. Should an error be made and later noted all those concerned will be notified. Details of your reservation are printed on your Booking Confirmation and it is imperative that these details are carefully checked for accuracy. Any discrepancies should be reported within 7 days in writing.
